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ASSCT Cancellation & Refund Policy

The ASSCT executive recognizes that plans can change. Our cancellation and refund policy is designed to offer flexibility while ensuring the smooth organisation of the event. Please review details below to understand your options and any applicable conditions.

Delegate Substitution

Registered delegates unable to attend may transfer their registration to another individual from the same organisation at no additional cost. Please notify the ASSCT Administration Officer admin@assct.com.au prior to the conference start date.

Note: Catering for allergies or special dietary needs may not be guaranteed for changes made within 48 hours of the event.

Refunds for Non-Attendance

Refunds will be considered upon written request, usually in the form of an invoice, to the Secretariat up to 14 days prior to the event. A \$40 administration fee will be deducted from the registration amount. Refunds will be processed after the conference and may take up to 4 weeks to complete. No refunds will be granted for requests submitted within 14 days of the event.

Conference Postponement

If the conference is postponed by the ASSCT Executive Committee, delegate payments will automatically be credited toward the rescheduled date unless otherwise requested. Delegates may also request a refund, which may be subject to an administration fee.

Travel and Accommodation Costs

The ASSCT Executive Committee is not responsible for reimbursing airfares, hotel bookings, or other travel-related expenses incurred by delegates.